



Awkward to Awesome: How to Boost Diversity and Engagement with Cultural Intelligence

What makes it so hard to talk with people who are different??

For Common Vocabulary:

- **Cultural Intelligence** – enables us to be in _____ with a person who is different from us so that they feel safe, seen & valued. The 5 elements are...
 1. Curiosity
 2. Contemplation
 3. Courage
 4. _____
 5. _____
- **Culture** – the name we give to a set of attitudes, values, goals and behaviors that a group of people have in _____.
 - Dominant culture – a group that is the most _____, widespread, or influential within a social or political entity.
 - Non-dominant culture – a distinct group that coexists with but is _____ to the more dominant group.
- **Diversity** impacts:
 - Productivity & ability to reach _____.
 - Safety, health & _____ well-being.
 - Our ability to navigate _____ & legal systems.

How does Minimization impact you and others?

What three tools can you use to ensure your colleagues and clients feel valued & heard?